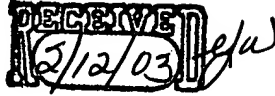


#11/B  
RWB

2-27-03

**Official**

FILED VIA FACSIMILE

PATENT APPLICATION  
Docket No. 13768.122

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Milan M. Shah, et al.

Serial No.: 09/464,348

Conf No.: 7423

Filed: December 15, 1999

For: METHODS AND SYSTEMS FOR END-USER  
EXTENSIBLE ELECTRONIC MAIL

Examiner: Barbara N. Burgess

) Art Unit  
) 2157AMENDMENT "A"**RECEIVED**

FEB 24 2003

Technology Center 2100

Box RESPONSES  
NO FEEAssistant Commissioner for Patents  
Washington, DC 20231

Dear Sir:

This revised Amendment is supplied in response to the Notice of Non-Compliant Amendment dated January 28, 2003. As reflected herein, this revised Amendment includes a clean version of the claim amendments. The Notice of Non-Compliant Amendment provides a one (1) month period for reply, until February 28, 2003.

Responsive to the Office Action dated September 25, 2002, (paper No. 6), Applicant respectfully requests entry of the following amendments and reconsideration of the pending claims in view of the matters discussed with the Examiner during the Telephonic Interview held on January 24, 2003, and the further remarks herein.

In the Claims:

Please cancel claims 2-8, 13-19 and 23-32 without prejudice.

Please amend claims 1 and 12 as follows: